

Patient group Thursday 16th November 2017 MINUTES

6 patients in attendance, plus Sukhi Lall and Camilla Hawkes for St Martins.

Item

Notes from last time - All items are already on today's agenda

Staff update

Dr Field has now left and Dr Sulthana Ahmed has replaced her.

Dr Oxley back at work after her sabbatical, on 18th dec 2017.

Grainne and Sara have joined us in admin team, plus Kay starting January – so admin team will be fully staffed for first time since October 2016.

Two new practice nurses joining us in December: Sharon and Shereece. We have done well to recruit ready-trained PNs as they are rare.

New Premises patient involvement

The building work is going to plan /timetable.

Move will be in March 2018 – exact dates tba. We will have possession of the new premises perhaps a fortnight before the move to enable smooth change over and minimum disruption to pts. The move itself will be achieved by running a "skeleton" service for two days – based on clinical need, all pts with a clinical need to see a healthcare professional, will be able to.

There is an opportunity for pts to volunteer to support the move and to get the new building up and running. We agreed to put out a patient update re the ove and to ask for volunteers to:

- Manage the move of the book club / shelf
- Liaise with local schools / Inkwell to get art displays in the stairways and corridors this will need skilful management with careful decision-making
- Write patient communications
- Act as guides in the first weeks of the building being open
- Anything else that they feel may be useful

We also agreed that the move is a good opportunity to attract new members into the patient group – we should give thought as to how we can best do this

Extended Access in Leeds North CCG general practices

St Martins now has a patient-facing pharmacist as part of its team ie we can offer patients an appointment with a pharmacist. (We already have pharmacists working alongside the GPs in the clinical team, but not seeing pts).

Admin team has been booking into these appts and only had positive feedback so far. Examples of the reasons for which pts are booked; medication reviews (provided on 1,2 or 3 repeat medications; if on more than 3 meds must see our GP, usually after the Practice Nurse as part of a long term condition review); unable to get hold of a medication & wanting an alternative; wanting an alternative formulation (eg capsules instead of pills); general advice about medications or has read media reports about a medicine they are taking.

Shortly we will also have a MSK specialist (physiotherapist) working as part of the team, also for admin tem to book pts direct into without having to first wait for a GFP appt.

Dates of future meetings - TBA, Sukhi to send round