

GP PATIENT SURVEY

Results from the 2022 survey

St Martins Practice



Practice details

St Martins Practice

210 Chapeltown Road, Leeds LS7 4HZ

B86100 Practice code

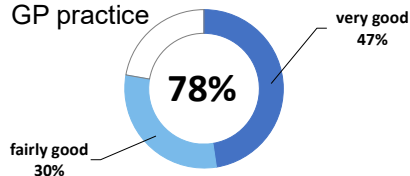
487 surveys sent out

121 surveys sent back

25% completion rate

Overall experience

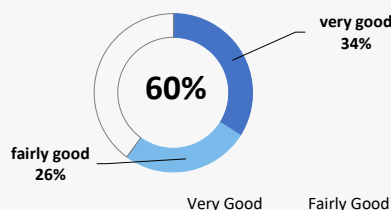
Good overall experience of this GP practice



	Very Good	Fairly Good
National	72%	35%
ICS	71%	34%

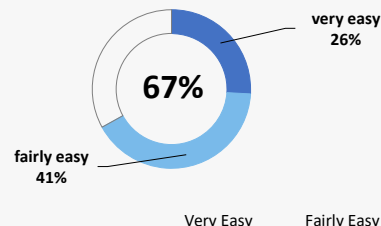
Accessing the practice

Good overall experience of making an appointment



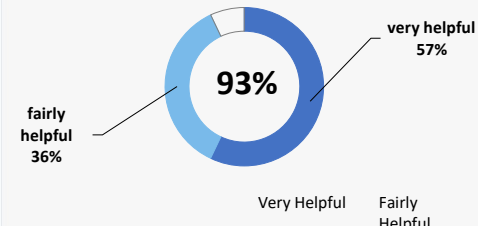
	Very Good	Fairly Good
National	56%	33%
ICS	56%	32%

Easy to get through to this GP practice by phone



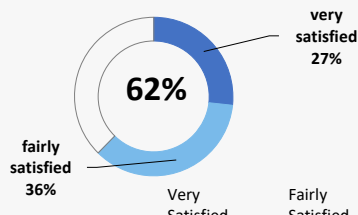
	Very Easy	Fairly Easy
National	53%	38%
ICS	50%	37%

Helpfulness of receptionists at this GP practice



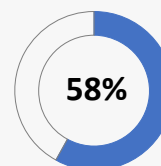
	Very Helpful	Fairly Helpful
National	82%	45%
ICS	81%	44%

Satisfied with the general practice appointment times available



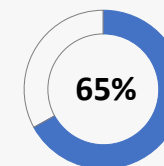
	Very Satisfied	Fairly Satisfied
National	55%	35%
ICS	55%	34%

Offered a choice of appointment when last tried to make a general practice appointment



	Offered a choice
National	59%
ICS	58%

Satisfied with the appointment offered



	Satisfied with the appointment
National	72%
ICS	73%

1 Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

Data by Ipsos

For more information about this practice, please go to: <https://gp-patient.co.uk/PatientExperiences?practicecode=B86100>



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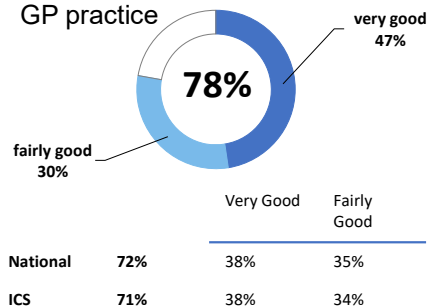
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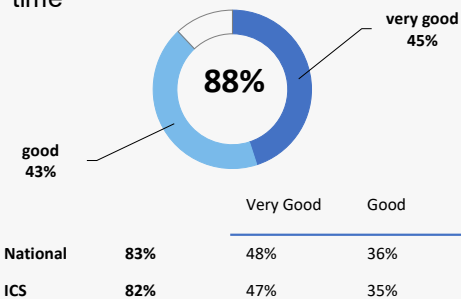
Overall experience

Good overall experience of this GP practice

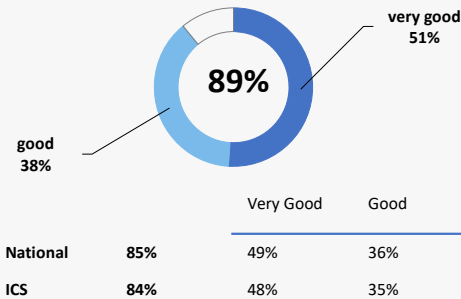


Appointment experience

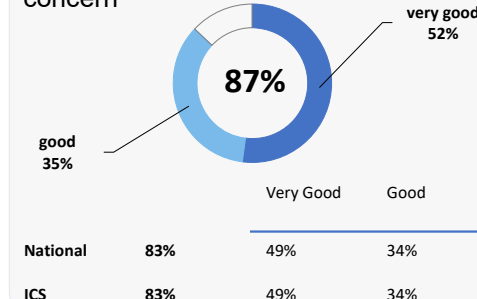
The healthcare professional was good at giving the patient enough time



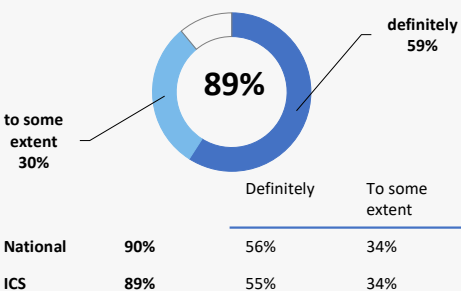
The healthcare professional was good at listening to the patient



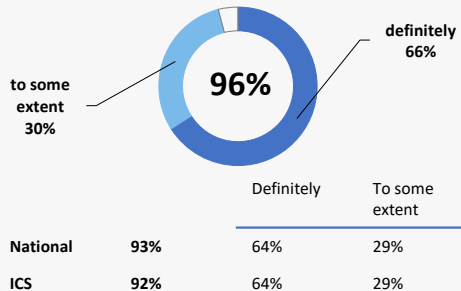
The healthcare professional was good at treating the patient with care and concern



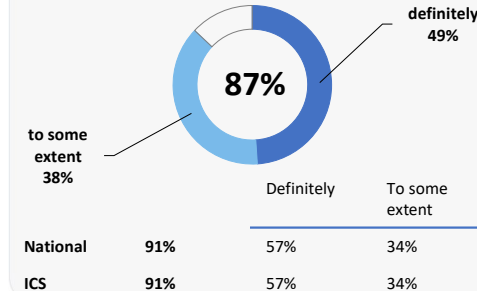
The patient was involved as much as they wanted to be in decisions about their care and treatment



The patient had confidence and trust in the healthcare professional they saw or spoke to



The patient's needs were met



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