

# Patient Group Meeting 23/9/24

## Collective Action



# Programme

*Chair = Camilla Hawkes, Practice Manager*

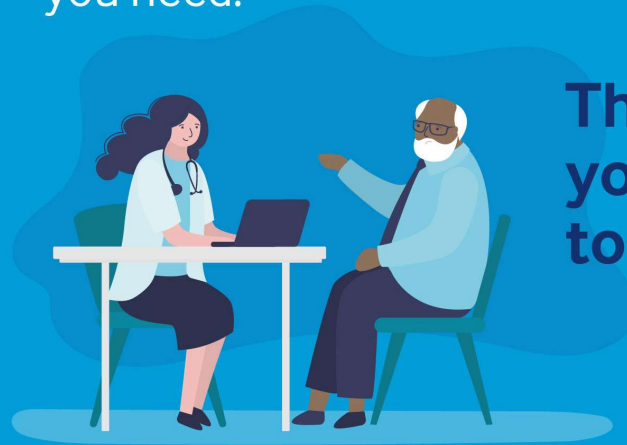
- What is collective action & why is it happening
- The BMAs "10 Actions"
- Action planned by SMP
- Patient communications / website

## Did you know?



**If general practice received a fairer share of NHS funding we could:**

- Train and hire more GPs.
- Deliver the services you require.
- Make it easier to get the appointments you need.



**This is why  
you struggle  
to see your GP**

**General Practice is being broken.  
We know you deserve better than this.  
GPs Are On Your Side.**



**GPs ARE ON YOUR SIDE**

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# The BMAs "10 Actions"

Action 2) Referral letters

Action 3) "Interface" issues

Action 4) Referral forms

## Action 2) Referral letters

Hospitals are implementing processes aimed at reducing the number of referrals they accept from GP

One of the ways they do this is to respond to the GPs decision to make a referral, by giving us advice about how to manage it in GP instead.

## Action 3) "Interface" issues

### Ordering tests

*The clinician who decides that a test should be carried out, should carry out the administration to make that test happen*

Under collective action, we will not do the administration of tests which have been ordered by hospital consultants

## Action 3) "Interface" issues continued

### Following up tests

*The clinician who orders a test, should follow up that test with the pt – under Collective Action we will uphold this principle.*

Example of current practice: consultant orders a scan and advises pt to see their **GP** to get the / discuss the results



# Action 4) Referral forms

Patient				Referrer	
Title	Mr	Surname	Mouse-TestPatient	GP Name	Dr The St Martins Practice
First-Name	Mickey			GP Telephone-Number	0113-221-1888
Address	St Martins Practice Chapelton Road			GP Address	St Martins Practice, 210 Chapelton Road, Leeds LS7 4HZ
Postcode	LS7 3JT	Date of Birth	27-Sep-1973	GP fax-number	-
Gender	M	Age	50	Is an interpreter required?	Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown
Ethnicity	African -- ethnic category 2001 census			If so, which language?	Main spoken language Dutch
Telephone (Home)					
Telephone (Work)	07493-877922			<b>If transport is required, GP must arrange transport for first visit.</b>	
Telephone (Mobile)	07468-583970			Date of decision to Refer	23-09-24
NHS Number	-			Date of Referral	23-09-24
E-mail address (Please print)	-				
Patient Access Information requirements & Advocacy needs					
Does the patient drive?	None Specified	Is the patient independent?			
Can the patient attend or be brought to clinic (we do not have hoist equipment in clinic)					
Are there any staff safety concerns / does the patient require 2 to visit?	(comment if yes):				
Any Safeguarding involvement?					

## Action 3) "Interface" issues – BEING CONSIDERED FOR FUTURE

### Ordering tests

*The clinician who decides to start a new medication, should carry out the administration of that decision ie they should issue the prescription*

Under collective action, we would not issue prescriptions for medication when it is a hospital consultant who has initiated it (decided to start it)

# Patient communications / website

- Demo of draft website
- Live now and for an hour after the meeting so you can have more time to read it
- Please send any comments to me by end of Tuesday 24<sup>th</sup> September
- We would like to include a statement from the PRG – discuss how this might be able to happen