

**St Martins Practice
Practice Development Plan
2018/19 DRAFT FOR COMMENT
V3 16/7/18**

Leadership

- Steering nurse team through Helen's "retirement" and recruitment of 2 new nurses, and Patient Support team through Sukhi's reduction in hours / change in role – recruitment, team building, service delivery
- Steering GP team through changes - team building, service delivery
- Steering partnership through changes (new partner Dr Fisher joined June 2018, and Dr Ahmed Autumn 2017) – forming the team > norming the group

Safety

- The Big Move – pre and post. Ways of Working in the new building.
- Access – rigorous tracking of availability, constant focus at partner level

Effectiveness

- Due to leadership and move challenges in 2018/19 prioritise our performance measurement in line with national programmes and enhanced services, focusing on 2 specific areas (which LNCCG benchmarking April 2018 shows us as below average), plus the Leeds Quality Scheme:
 - Flu vacs in the <65 years old "at risk" group
 - Cancer screening: new cancer champion to spearhead practice focus on smear & breast screening uptake
 - Leeds CCG Quality Improvement Scheme areas (Patient Cohorts: atrial fibrillation, diabetes, at high risk of diabetes, COPD, hypertension, heart failure, at high risk of cardiovascular disease, severe & enduring mental illness, end of life care)
- Diabetes care: focus on diabetes care (leadership and quality) throughout the nurse team recruitment and stabilisation period

Caring

- Staff support – mentoring, meetings
- Workload improvement – clinical correspondence

Responsive

- Patient Reference group (PRG) – reinvigorate the group (possibly build on volunteering opportunities created by the move); plan for future staff support for PRG (when Sukhi retires in a few years time); create a supportive environment so that changes may be led by the group (eg providing training opportunities, providing space, providing project opportunities for the group's input to be valuable)
- Have practice-wide CCC and SUI review meetings now that lunchtime closure has come in line
- Engage with local 3rd sector groups to focus on public health outcomes for people in our community