

SMP Patient group meeting 17/8/17

Present: 4 pts present, plus Camilla Hawkes and Sukhi Lall for the practice

STAFF UPDATE

Dr Field leaving event – all welcome – please see website. Dr S Khan is her replacement, starts Sept
Dr Crosland on mat leave, Dr Fisher covering

Dr Oxley returns in Dec. Dr Biyani is her cover but she is moving on in Sept – Dr F Khan will be covering the interim period; Dr F Khan has worked her as a locum on and off over recent years)

Dr Hallas now back from mat leave

Admin Team recruitment – currently recruiting again for 2 staff which is to be regretted.

PREMISES

All going to plan

The group would like another tour- early October – SMP to arrange. Will be together with Jane Dowson who is currently Lady Mayoress.

Will it lead to an increase in pt. numbers, how can we prep for this now?

May also lead to better representation on PAG!

NOTES FROM LAST TIME

Due to above admin team staffing issues, not made any progress with action from last time re PRG attendance.

Ear syringing – Camilla to bring back an update next time.

Pod – has been decided that when our “free trial” period comes to an end, that we will allow the manufacturer to take it back. It has not evaluated as well as we had hoped.

EXTENDED ACCESS AND ACTIVE SIGN-POSTING,

Slides presented re Extended Access and Active Sign-posting, embedded here (double click icon):



PRG slides.pptx

The Group felt that the model presented was sensible, and an effective way for GP in North Leeds to deliver what was expected of them, bearing in mind the very significant workforce constraints (i.e. lack of GPs).

- Questions re MSK: What are timescales of the MSK service introduction and how will it work alongside existing services. More detail please
- How will we track the benefits of this on GP workload?! How are we evaluating this?

NEXT MEETING– November, agreed to move to 5.30. Please watch website for any changes.

AOB

Could we make more specific info available about the various clinics / sessions / healthcare professions we have based out of at SMP and when they are available